

TROUBLESHOOTING ARMS AROUND BAINBRIDGE REGISTRATION FORMS

We've found that some recent versions of Adobe Reader (especially 9.3.0) has a default setting that prevents the user from filling in the fields or following the web links on our forms. To correct this, follow these instructions:

1. In the menu bar at the top of the Adobe Reader window, Click [Edit](#) > [Preferences](#)
2. A new window will pop up. Click [Documents](#) in the left pane under "Categories."
3. Find "PDF/A View Mode" in the right pane. Change the setting for "View Documents in PDF/A Mode" to "Never."
4. Click [OK](#).

This should correct the problem, so try re-opening the registration form. If you still cannot fill out the form online, then please print it and fill it in by hand.

Thank you for your patience and for your support of Arms Around Bainbridge.